

Corporate presentation

Lagardère Travel Retail

2023

For internal and external use

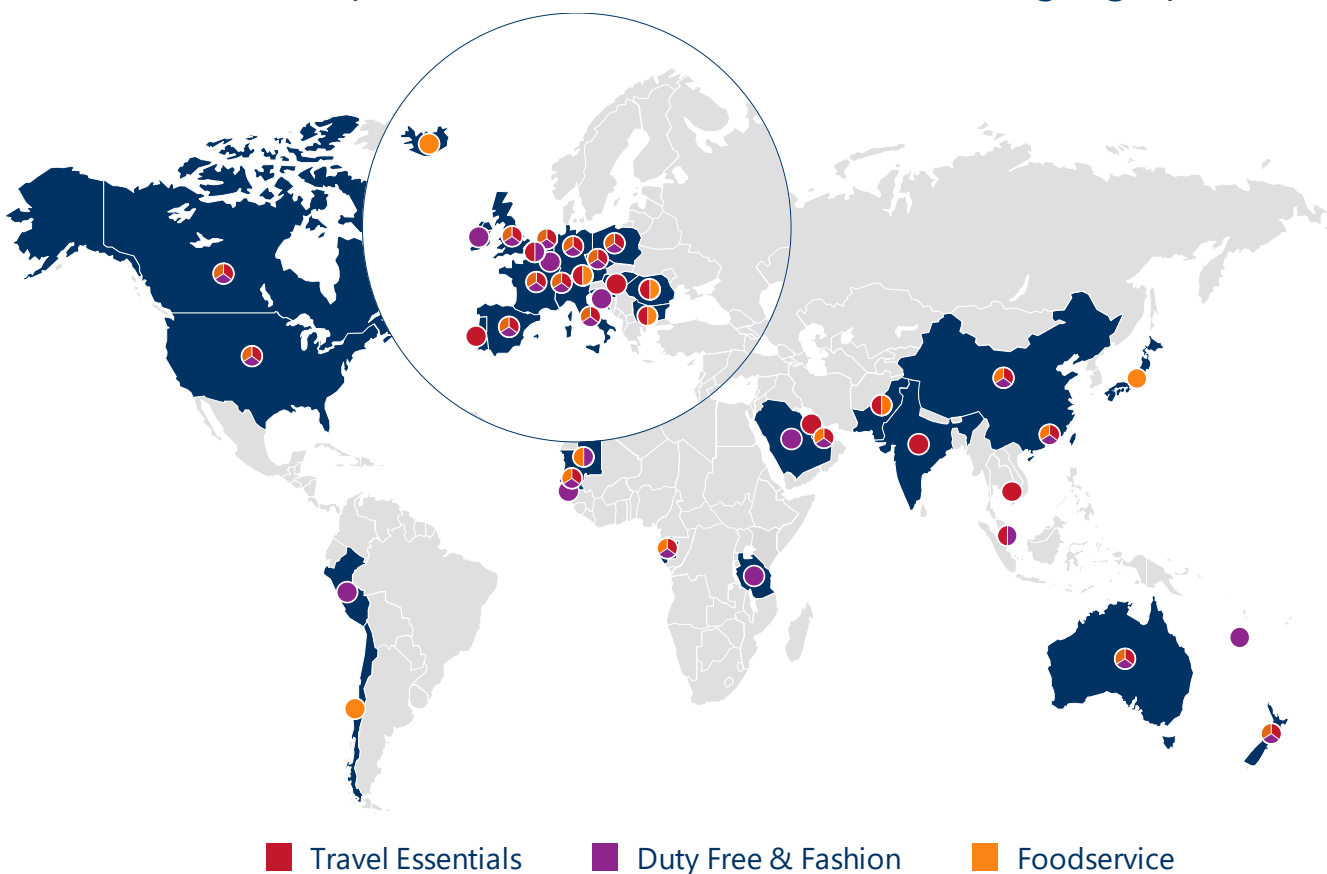
Prepared by Group communications

Lagardère
TRAVEL RETAIL



Who we are

The longest standing Travel Retailer to have excelled at developing a comprehensive and world-recognized leadership accross multiple business activities, channels and geographies



€5.2BN⁽¹⁾
sales



42
countries



+5,000
stores



20,000
employees



**285 airports,
700 railway
& metro stations**



€2.2BN⁽¹⁾
Travel Essentials
43% of total sales
29 countries
3,200 stores



€2BN⁽¹⁾
Duty Free & Fashion
39% of total sales
30 countries
845 stores



€0.9BN⁽¹⁾
Foodservice
18% of total sales
25 countries
1,167 stores



How we operate



ONE OPERATOR FOR RETAIL AND DINING



LOCAL AUTHENTICITY



VALUE-CREATING PARTNERSHIPS



EMPOWERED LOCAL TEAMS



CHAMPION IN SUSTAINABILITY

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Our mission is to create great establishments that help to make travel a pleasant experience.



TRAVEL ESSENTIALS



FOODSERVICE



DUTY FREE & FASHION





TRAVEL ESSENTIALS

The expert in Travel Essentials with a comprehensive brand portfolio

Convenience Food & Beverages, Gifts & Souvenirs, Tobacco, Electronics, Toys, Beauty & Care, Press & Books...and more



>2,5 bn CZK

Estimated turnover in
2023 (2,5 bn in 2019)



2

airports



60

cities



83

railway stations



>170

stores



5

Business centers



MASARYČKA

FOOD SERVICE

Foodservice - Restaurants and cafés include both international and local brands



2,0 bn CZK

Estimated turnover in
2023 (1,7 bn in 2019)



39

Shopping malls



28

cities



65

railway & metro stations



159

stores



4

business centers



CZECH DELICATESSEN

MAKE UP

Whisky STUDIO

DUTY FREE

Duty Free & Fashion - covering all travelers' needs via a large portfolio of performing, innovating and experiential retail concepts



1,2 bn CZK

turnover estimate 2023
(1,9 bn in 2019)



27

stores



2

airports



700

brands



We are championing Travel Retail sustainability



OUR CSR STRATEGY

is built around **4 pillars**
supported by **12 concrete**
commitments,
all of which relate to one or
more of the UN's Sustainable
Development Goals.



PLANET

- Reduce carbon emissions to contribute to ambitious industry targets
- Reduce waste
- Promote responsible packaging and disposables



ETHICS

- Develop local food and products sourcing
- Promote responsible products and ingredients
- Cultivate ethical behaviour



PEPS

Planet.Ethics.People.Social.



PEOPLE

- Ensure security and well-being at work
- Promote employee engagement
- Foster diversity and equal opportunities



SOCIAL

- Support local communities
- Encourage and facilitate volunteering
- Leverage our network to make targeted donations



Global goals

OUR EMISSIONS REDUCTION TARGETS by the end of 2023 we will have contributed to global carbon neutrality and our goal is to achieve zero emissions in all areas of our business **by 2050**.

Our key targets for 2025 (other than carbon)

100%

of countries have **waste measurement systems** and **waste reduction initiatives** in place

100%

of countries have switched to **responsible consumables**

100%

of **suppliers** have signed our **responsible supplier charter**

100%

of **new staff and risk populations** receive **anti-bribery training**

100%

of **eggs** purchased for our restaurants are **cage-free**

PLANET
ETHICS
PEOPLE
SOCIAL

50-50

Gender balance within Top Executive teams

100%

of managers receive **Diversity & Inclusion awareness training**

100%

of countries have developed initiatives to **support local communities**

0,5%

of earnings before interest and taxes (EBIT) are **donated**

**Experience
new horizons,
every day**

Lagardère
TRAVEL RETAIL

